City Council of Lisbon

In the scope of the next UN Report on the right to housing and COVID-19, please find herewith the City Council of Lisbon contributions to it, namely from our Social Rights Department.

Elderly

Monitoring by telephone calls of 30 000 previously identified elderly people in isolation by. Work done in conjunction with the parishes and Santa Casa da Misericórdia de Lisboa

Homelessness

Opening of 4 emergency centres with a capacity for 220 people. More than 500 people have already been in this emergency centres.

All emergency centres have, in addition to food, screening, sleeping, access to hygiene care, health responses (mobile assisted consumption unit, screening for tuberculosis, HIV and viral hepatitis; support for alcohol consumers, opiate substitution program , syringe exchange program, teams and users trained in opioid overdose intervention) and activity programs: holding assemblies, artistic and physical expression activities, watching movies, involving people in the centres’ routine activities and cleaning from outer space.

Almost 150 homeless people in Lisbon have managed to find a house, a room or a job since the beginning of the Covid-19 pandemic, within the scope of programs developed by the city council.

Through the municipality, 45 people who passed through the emergency centres found employment.

Food distribution

15 000 daily hot meals distributed to vulnerable groups

Domestic Violence

Creation of a Helpline and face-to-face assistance to victims of domestic violence

Health

Creation of a psychosocial support line, consisting of psychologists for psychological follow-up and connection to community and Parish Council responses.

Home delivery of cancer medication in association with a public hospital

Constitution of a working group dedicated to planning and implementing a strategy for the prevention of COVID-19 in vulnerable audiences

Education

Distribution of 3319 computers and routers to children in vulnerable economic situations