# Practical information for participants

## Contact us:
- For questions about **registration**, including on technical & logistical matters, email: registrationforumbhr@ohchr.org
- General enquiries: forumbhr@ohchr.org

## Online registration:
All participants must register online via the Indico e-registration system at [https://reg.unog.ch/event/19366/](https://reg.unog.ch/event/19366/)

Please refer to the instructions posted in Indico (Menu and Notes).
Once your registration is completed and accepted you will receive a confirmation “e-ticket” with a QR code, by email.

## Location:
- **Palais des Nations**, Avenue de la Paix 14, CH-1211 Geneva 10, Switzerland
- Sessions are held in Building E (access via Door E40).
- See map: [https://reg.unog.ch/event/19366/map?_=1573822943](https://reg.unog.ch/event/19366/map?_=1573822943)

## Badges and access to Palais des Nations:
To facilitate access, screening and accreditation of participants and delegates, the Security and Safety Service would like to strongly recommend the following actions.

1. **Pre-register**
   Participants and delegates are advised to register online at least 48 hours in advance.

2. **Pre-collect**
   Once the registration approved, participants are requested to come and collect their accreditation badge in advance, from **Wednesday, 20 November to Friday, 22 November as of 2 p.m.**, at the Identification Unit, located at the Palais des Nations - Pregny Gate. Additional opening hours are:
   - Sunday, 24 November from 15.00-19.00
   - Monday, 25 November through Wednesday, 27 November: 07.00 – 18.00

3. **Bring Documentation**
   In order to collect the accreditation badge and enter the Palais des Nations, please provide a copy of the registration confirmation (printed or on mobile device) and a valid ID (passport or ID card).

4. **Arrive early**
   On Monday 25 November, registered and accredited participants and delegates are invited to come as early as possible, from **07.00** hrs onwards. To avoid queuing it is highly recommended that badge-holders of the following categories: UN, States and speakers, should access the Palais via the gate of Nations (Place des Nations, by the chair and the flags).

5. **Prepare for screening**
   Two lanes will be reserved for Forum participants, one of them being a fast lane for delegates and speakers.
Participants and delegates are **strongly discouraged from bringing suitcases and large trolleys**, which will delay their screening process and which will not be stored by UNOG.

Please read and follow the signs and listen to security instructions issued on site. Thank you for your understanding.

On Monday, 25 November, as soon as room XX is full, Security will block its access. Participants are then advised to go to room XIX to follow the opening plenary on screen.

<table>
<thead>
<tr>
<th>Customise your Forum programme</th>
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<tbody>
<tr>
<td>The Forum programme is made available using the Sched platform, which allows you to filter sessions based on your personal interests and to create your personal schedule of Forum sessions.</td>
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<tr>
<td>Once your registration has been approved, you will receive, normally within a week, an individual invite to sign up for a free Sched account. (If you do not receive your invite, please, check your spam e-mail folder in case the invite got delivered there instead of your inbox.)</td>
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<tr>
<td>By signing up, you will be able to create and access your personal agenda online, in the mobile app, and/or synchronize it to your personal calendar.</td>
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<tr>
<td>On the settings page, you can update your profile, add a photo and brief information about yourself (“what people should talk to you about”), and make this information public or private at your own convenience (please note that is set in private mode by default)</td>
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<tr>
<td>At a date closer to the Forum, the Forum organizers may make public the names and profiles of those participants who have created a public Sched profile.</td>
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<tr>
<th>Accessibility Support for Persons with Disabilities</th>
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| **Parking**  
Priority parking for persons with disabilities is available at the following accessible doors: A13 | A18 | B20 | C6 | D9 | E  
**Accessible doors**  
C6 | D9 | A18 | B20 | E40  
**Accessible elevators**  
S2 | A12 | A13 | A15 | A16 | C5 | C7 | A29 | E46  
**Accessible restrooms**  
Door A13 | Ground floor near the Cafeteria  
Door A13 | 3rd floor  
Door C6 | 1st, 2nd, 3rd, 4th floor  
Door E40 | 1st, 3rd, 6th floor  
As the Palais des Nations is under renovation there might be some changes. We will keep you updated. |
Public Transport by Tram and Bus:

- On arrival at Geneva’s international airport, a free public transportation pass can be obtained in the baggage claim area, lasting 80 minutes. This will enable you to reach your hotel.
- Participants staying at hotels, youth hostels or at campsites may receive a “Geneva Transport Card” free of charge. With this card, public transport in Geneva is free for the full duration of your stay.

Palais des Nations is accessible via several bus lines and a tramway.
- The Appia stop is nearest to the Pregny Gate and is served by buses 8, 28, F, V and Z.
- The Place des Nations stop is located 500 metres away from the Pregny Gate and is served by tram number 15 and buses 5, 8, 11, 14, 28, V, F, and Z.

From Geneva Cointrin airport: by bus in 10-15 minutes. Take the bus n°28 towards Jardin Botanique and stop at Appia; or take the bus n°5 towards Hôpital and stop at Nations.

From Geneva Cornavin train station: by bus or tram in 15-20 minutes. Take the tram n°15 towards Nations and stop at Nations, or take either the bus n°5 towards Aéroport and stop at Nations, or the bus n°8 towards OMS and stop at Appia.

Further information such as itineraries, timetables, fares, etc. is available on the site of the Transports publics genevois.

Taxis:
Taxis cannot enter the UN compound - participants will have to get off at Pregny Gate. Taxis are usually available around the clock. The following direct telephone number will ensure arrival within minutes:
- Taxi-phone SA Geneva: +41 22 33 141 33
- AA Genève Central Taxi: +41 22 3 202 202

Accommodation:
We advise that you book your accommodation in Geneva as soon as possible. We do not make hotel reservations for participants.

CAGI, Delegates Welcome Service:
The Delegates Welcome Service provides logistical support by organising accommodation for visiting delegates (under 30 days) and may grant financial support to reduce the costs incurred by their participation in International conferences during their stay (please refer to the conditions of grant).

Restaurants & Cafeterias:
The Palais de Nations is served by numerous restaurants and cafeterias:
https://reg.unog.ch/event/19366/map?_=1573822943

<table>
<thead>
<tr>
<th>Main cafeteria</th>
<th>Delegates Restaurant</th>
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<tr>
<td>Opening hours: 8:15 am – 4:45 pm</td>
<td>Opening hours: 12:00 am – 2:30 pm</td>
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<tr>
<td>Location: Floor 0, Door A13</td>
<td>15</td>
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<tr>
<td><strong>Delegates Lounge</strong>&lt;br&gt;Opening hours: 8:30 am – 5:00 pm&lt;br&gt;Location: Floor 3, Door A13</td>
<td><strong>Serpent Bar</strong>&lt;br&gt;Opening hours: 9:00 am – 5:15 pm&lt;br&gt;Location: Floor 1, Door E40</td>
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<tr>
<td><strong>Press Bar</strong>&lt;br&gt;Opening hours: 8:00 am – 6:30 pm&lt;br&gt;Location: Floor 0, Door C6</td>
<td>23</td>
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**Greening the blue initiative**
In order to reduce plastic consumption, participants are encouraged to use tap water (fountains have been installed in the bathrooms and cafeterias for this purpose) instead of bottled water.
If you want to learn more about “greening the blue initiative” in UNOG, please visit: [http://www.greeningtheblue.org/what-the-un-is-doing/united-nations-office-geneva-unog](http://www.greeningtheblue.org/what-the-un-is-doing/united-nations-office-geneva-unog)

**Other information:**
United Nations Geneva: [https://www.unog.ch/](https://www.unog.ch/)

Official information about Geneva can be found at the city of Geneva official website:
[https://www.ville-geneve.ch/welcome-geneva/](https://www.ville-geneve.ch/welcome-geneva/)
[https://www.geneve.com/](https://www.geneve.com/)

**For updates please refer to:** [www.ohchr.org/2019ForumBHR](http://www.ohchr.org/2019ForumBHR)