Visit of the UN Special Rapporteur on the Right to Development

Lugano, 27 settembre 2019

Repubblica e Cantone Ticino
Dipartimento della sanità e della socialità
Divisione dell’azione sociale e delle famiglie
Sezione del sostegno sociale
Summary

- Social Care System in Ticino
- Asylum and Migration Sector in Ticino
- Strategy of Inclusion and Integration
- Questions
Social Care in Ticino (data on 30.06.19)

- The Social Care System provides financial support and activation measures to facilitate socio-professional integration.

- Resident population in Ticino (December 2018 data): 353’343 inhabitants.

- Number of persons receiving social care assistance: 8’138 persons (2.3% of the population), of whom 976 children beneficiary of AFI/API (supplementary family allowances and early childhood allowances).

- Number of «families» receiving social care assistance: 5’383 units
Social Care in Ticino (data on 30.06.19)

- Employment status of the beneficiaries:

  - Employed: 2566
  - Unemployed: 981
  - Inactive: 1716
Asylum and Migration Sector in Ticino (data on 31.07.19)

- Number of people in Ticino receiving welfare services (divided by status):

<table>
<thead>
<tr>
<th>Status</th>
<th>#</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asylum seekers</td>
<td>223</td>
</tr>
<tr>
<td>Temporarily admitted immigrants</td>
<td>567</td>
</tr>
<tr>
<td>No entry into the matter / Deadline for departure expired</td>
<td>76</td>
</tr>
<tr>
<td>Refugees</td>
<td>955</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>1’821</strong></td>
</tr>
</tbody>
</table>

- Number of people formally assigned by the national authority SEM to Ticino as of 31.07.2019: 171, including 5 unaccompanied minors
Strategy of Inclusion and Integration

- Organisation of the «Sezione del Sostegno Sociale» (SdSS / Social Care Section) in 2 separate offices: USSI for the residents, URAR for people related to a migration context.

- One shared strategy offers a coordinated approach to the inclusion of residents in need and the integration of refugees and migrants in different stages of the asylum-seeking-process:
  - fairness of treatment
  - sharing of activation methods and measures

- Every person has an individual project (individualised assumption of needs).
Strategy of Inclusion and Integration

Goal: every person has an individual project to reach full socio-professional inclusion and integration

3 main routes for the individual projects:

- **Professional Route**: accompaniment to enter the employment market for people who have the necessary resources, in collaboration with the Sezione del lavoro (Labor Surveillance Office, Cantonal Department of finance)

- **Vocational Training Route**: for people who do not have a professional diploma or require a retraining, in collaboration with the Divisione della formazione professionale (Cantonal Department of education)

- **Social Work Route**: measures to develop and reinforce social skills and prepare for professional integration or vocational training
Strategy of Inclusion and Integration

A survey of all the intervention measures:
Strategy of Inclusion and Integration

The USSI Inclusion Service:

- Service established in 2017 (2 full time units)
- Special projects focused on young adults (18-25) started in 2018
- Currently: 4 full time employees
- Planned starting from 2020:
  - Gradual increase of staff up to 10 consultants
  - Special focus also on the population aged 45-65
Strategy of Inclusion and Integration

Statistical overview on inclusion:
(data on 30.06.19)

- Among the unemployed, 775 accessed:
  
  **Social Work Route**: measures for people who are not immediately placeable on the labour market
  
  **Professional Route**: measures for people who can be placed on the labour market

- Participants in inclusion measures, broken down by age:
Strategy of Inclusion and Integration

Integration for the Swiss Integration Agenda (ISA): a phased process

SEM Integration Agenda

→ http://www.kip-pic.ch/it/pic/agenda-integrazione/
Integration in Ticino:

**Fase 1 Accoglienza e socializzazione**

- Lingua e competenze base
- Centri di prima accoglienza

**Triage**

- Inserimento formativo e professionale

**Fase 2 Soggiorno e integrazione**

- Strutture ordinarie (ITS)
- Preapprendistati di integrazione
- Inserimento mercato del lavoro (In-Lav e URC)
- Competenze sociali (lingua, usi e costumi, gestione finanziaria, prima infanzia)

**Appartamento**

**Accompagnamento sociale**
### Statistical overview on integration (data on 30.06.19):

<table>
<thead>
<tr>
<th>Measure</th>
<th>Nr. of people</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phased integration (31.12.2018)</td>
<td>418</td>
</tr>
<tr>
<td>SEM pilot project «early language learning» (31.12.2018)</td>
<td>60</td>
</tr>
<tr>
<td>SEM pilot project «resettlement» (31.12.2018)</td>
<td>74</td>
</tr>
<tr>
<td>Internship, public utility activities (31.12.2018)</td>
<td>542</td>
</tr>
<tr>
<td>Integrative pre-apprenticeship (2018/2019)</td>
<td></td>
</tr>
<tr>
<td>• Mechanical</td>
<td>4</td>
</tr>
<tr>
<td>• Logistics</td>
<td>10</td>
</tr>
<tr>
<td>• Catering</td>
<td>13</td>
</tr>
<tr>
<td>• Auxiliary work in health care</td>
<td>6</td>
</tr>
<tr>
<td>• Agriculture</td>
<td>7</td>
</tr>
<tr>
<td>Integrative pre-training (PTI) (2018/2019)</td>
<td></td>
</tr>
<tr>
<td>• PTI adults (18-25 years) part-time</td>
<td>31</td>
</tr>
<tr>
<td>• PTI (pre PTI) part-time literacy</td>
<td>31</td>
</tr>
<tr>
<td>• Full time integration PTI</td>
<td>36</td>
</tr>
<tr>
<td>Language training (31.12.2018)</td>
<td>500</td>
</tr>
</tbody>
</table>
Questions
Thank you for your kind attention!

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