**Questionary on abidement in the countries of the world to policies on inclusion promotions.**

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|  | **Questions of WFD** | **Answer of Ukrainian Society of the Deaf** |
| **1**  **2** | 1. Please provide information on how your country is considering the rights of persons with disabilities in their **policies aimed at implementing and monitoring the Sustainable Development Goals**, including:  Existing national strategies and action plans, | In Ukraine the following strategies and plans are being implemented:  - Plan of activities on realization of the National Strategy in the Sphere of Human Rights for the period till 2020  - **State target program «National plan of actions on realization of UN Convention on rights of the people with disabilities for the period till 2020»;**  **- Concept of State Support and Provision of All-round Development of Persons with Disability;**  **- Laws of Ukraine: «On basics of social defense of the people with disability in Ukraine», «On rehabilitation of the people with disabilities in Ukraine», «On television and radio-broadcasting», «On information», «On cinematography», «On National Council of Ukraine on television and radio-broadcasting», Order of the Cabinet of Ministers of 25.02.2009 «On approval of the plan of actions for improvement of access to information by people with hearing disabilities by means of subtitling and sign language interpreting» and other normative-legislative acts**  **- The Order of the President of Ukraine of May 19, 2011 No.588/2011 «On actions for solving topical problems of persons with physical disabilities particularly with access of hearing disabled people to mass media facilities»**  **- NATIONAL STANDARD OF UKRAINE** «Buildings and edifications». ORDINANCE ON ACCOMODATION OF BUILDINGS AND EDIFICATIONS OF PUBLIC USAGE WITH ELEMENTS OF ACCESS BY PEOPLE WITH VISIONAL AND HEARING IMPAIRMENTS - DSTU-N B.2.2. |
| **3** | Budget allocation for their implementation, | **For accomplishment of the state programs there have been certain assignments from the State Budget of Ukraine allotted.** Approximate volume of financing the state programme «National Plan of Actions on Realisation of Convention on Rights of Persons with Disabilities till 2020» constitutes about 14 billions of Ukrainian currency Hryvnas/UAH.  Also in Ukraine there functions the state program «Financial support for non-governmental organizations of the disabled and veterans, including expenditures for support for enterprises and organizations of a non-productional sphere of both Ukrainian Society of the Blind and the Ukrainian Society of the Deaf» |
| **4** | Existing mechanisms or frameworks to monitor their implementation, | Within the Cabinet of Ministers of Ukraine there was the **Council on persons with disabilitites established, one of the tasks of which is the conduct of monitoring upon fulfilling the state programs for persons with disabilities, and also within central bodies of state power there were Public Councils established and was implemented the mechanism of Public Expertise.** |
| **5** | How do these strategies/plans take into consideration the situation of women and girls with disabilities, and of children and older persons with disabilities? | In the abovementioned National plan of actions (NAP) on realization of UN CRPD there are no separate actions/events for women and girls with disabilities anticipated. Nevertheless such actions are provided in the «Plan of actions on realization of National Strategy in the Sphere of Human Rights for the Period till 2020», including:   * Development and offer for consideration by the Cabinet of Ministers of Ukraine of the Law Draft On introduction of changes to regulations of national legislature, including the Law of Ukraine “On precautions against human trafficking ” as enforcement of safety measures for women and girls with disabilities against sexual assaults and exploitation (І quarter of 2017); * Improvement of the already existing or implementation of a new report form with the aim of gathering data on the quantity of violations in the sphere of gender assault, including women and girls with disabilities, and bringing to justice those guilty of rights violations (І quarter of 2017); * Development and submission for consideration to the Cabinet of Ministers of Ukraine of the Draft Law “On introduction of changes to the norms and regulations of the national legislature, including to the Ukrainian Law “On precautionary measures against violence in a family”, on enforcement measures for safety of women and girls with disability against domestic violence (І quarter of 2017); * Development and submission for consideration to the Cabinet of Ministers of Ukraine of the Draft Law “On introduction of changes into the legislature, including to the Law of Ukraine “On provision of equal rights and possibilities for women and men ”, which considers needs of women and men with disabilities (І quarter 2017) |
| **6** | How is the participation of persons with disabilities and their representative organizations ensured in the development and implementation of such strategies/plans? | **Participation of non-governmental organizations of persons with disabilities in preparation of normative-legislative acts, programs of perspective decisions of central and local bodies of power and local governments, which should satisfy the needs of people with disabilities, and also participation of non-governmental organizations of persons with disabilities in collegiums and consultative-advisory bodies of central power, local executive bodies of power and local governments are stipulated/anticipated by articles 1, 7 and 9-12 of Ukrainian Law «On Basics of Social Defense of Persons with Disabilities in Ukraine»** |
|  | **DEFENCE AGAINST DISCRIMINATION** | |
| **7** | 2. Please provide information on the **legislative and policy framework in place in your country concerning non-discrimination**, including:  Whether “disability” is specifically mentioned as a prohibited ground of discrimination, | **IN UKRAINE THERE ACTS THE LAW «On precautionary and preventive measures of the state against discrimination in Ukraine».**  **1.1 According to the article 4 of the Law «The Sphere of application of the Law» the law regulates employment relations, including implementation by an employer of the principle of reasonable accommodation and health care measures, but nevertheless this Law does not stipulates disability to be the reason for discrimination prosecution. However in the state target program «National Plan of Actions on Realization of the Convention on Rights of the Disabled» there are measures of disability discrimination prevention, including strengthening accountability/responsibility for disability discrimination.**  **ALSO changes of June 18, 2014 of the Article 161 of the Criminal Code of Ukraine anticipate criminal responsibility for discrimination on grounds of disability.**  **Nevertheless in the article 24 of the Constitution of Ukraine the term “disability” is not among the features, which entail discrimination.** |
| **8** | The existence of any budgetary mechanism to ensure the provision of reasonable accommodation by public entities, | The state target program «National plan of actions on realization of the Convention on Rights of the Disabled till 2020» is being in the state of implementation and entails/involves measures on prevention of discrimination. Approximate volume of financing the state program «National Plan of actions on realization of Convention on rights of the disabled till 2020» constitutes over 14 billion of Hryvnas/UAH. Also in **accordance with valid/acting legislature any private construction provider must accommodate the objects of construction to the needs of persons with disabilities at one’s own costs. Sign Language Translation of television broadcasts or subtitling of television products should also be done at own costs of TV companies. Also in 2013 upon in accordance with the program «Provision of separate categories of population of Ukraine with technical and other means of rehabilitation» the state budget allotted costs for purchasing mobile telephones in the amount of 525,4 million Hryvnas/UAH (83,4 % of the deaf people needs), though upon agreement with the UkrSD (UTOG) these costs were reallocated to the Society of the Blind for purchase of special means for persons with sight disability.** |
| **9** | Whether the denial of provision of reasonable accommodation amounts to discrimination, | Thus, refusal in satisfying the principle of reasonable accommodation is equated to discrimination in accordance with the Law of Ukraine **«On precautionary and preventive measures of the state against discrimination in Ukraine»** |
| **10** | The existence of any affirmative action measures for persons with disabilities, | **In accordance with the article 3 of Ukrainian Law «On basics of social defense of the disabled in Ukraine» disability as a measure of one’s health loss is assessed by expertise investigation in the bodies of medical-social expertise at the central body of executive power. On grounds of positive decision of this medical body both social assistance on disability and other social procurements and privileges are assigned.**  **Thus, necessity in documental proofs of one’s own disability exists in numerous cases: when using transport vehicles the disabled persons use their pensioner identification card or «a card of a kyivite», which are to be shown/presented at the entrance to metro, tram. trolleybus etc. or upon purchasing any discount tickets; upon visiting a doctor with the aim of extraordinary/out-of-queue service a disabled person usually shows one’s own disability identification card; with the aim of processing visas in embassy consular departments of foreign countries for free one ought to hand out a disability card too; also according to the article 14 of the Law a person, who considers that against her/him discrimination was administered, has the right to apply to the court and other bodies and thus there he/she also will be urged to show documental proofs of one’s own disability.** |
| **11** | The existence of any legal, administrative or other effective remedies available for persons who have been subject of discrimination on the basis of disability (including denial of reasonable accommodation), | **In accordance with the article 14 of the Law any person, who considers, that against him/her there discrimination occurred, has the right to apply with one’s own complaint to the court, state bodies, bodies of local government and their officials, Human Rights Commissary of Ukrainian Parliament “Verkhovna Rada” in order, stipulated by the Law. In accordance with the article 15 this person has the right for reimbursement of one’s moral and material damage, and in accordance with the article 16 persons, guilty of discrimination, bear civil, administrative and criminal responsibility. Also State target program «National plan of actions on realization of Convention till 2020» and the Plan of actions on realization of National strategy in the sphere of human rights for the period till 2020 anticipate actions/measures for prevention of discrimination events upon the disability issues, including strengthening of accountability/responsibility for discrimination.** |
| **12** | The establishment of governmental agencies or other similar institutions to guarantee to persons with disabilities equal and effective protection against discrimination. | **In accordance with the article 14 of Ukrainian Law «On precautionary and preventive measures of the state against discrimination in Ukraine» the guarantors of defense against discrimination are a court, state bodies, bodies of local government, Human Rights Commissary of Ukrainian Parliament “Verkhovna Rada”.**  **Also within the Cabinet of Ministers there was a temporary consultative-consultation body established under the name the Council on Disability Issues, which conducts a supervision over equal rights and effective defense against discrimination. Also within the Ministry of Infrastructure there was the Committee on Disability and Immobility Groups Access to Objects of Social and Engineering-Transport Infrastructure of Ukraine established.** |
| **13** | 3. Please provide information on the **legislative and policy framework in place in your country concerning accessibility for persons with disabilities** in relation to the physical environment, transportation, information and communications, and to other facilities and services; including:  The existence of national standards, guidelines, and regulations on accessibility and universal design, including access to Information and Communication Technologies, | **I. In Ukraine there functions the State Target Programme “National Plan of Actions on Realization of Convention on Rights of Persons with Disability for the period till 2020”, in accordance with which there have been the following events of access anticipated, including:**  а) accommodation in view of disability needs of objects of public usage, wellbeing improvement, transport infrastructure, road service till 2015 – must be improved up to 15 percent, till 2018 року – up to 35%, till 2020 – up to 50 percent;  б) provision of access for perception by people with hearing impairment of products of TV and radio organizations till 2015 – must be guaranteed up to 15 percent, till 2018 року – up to 35%, till 2020 року – up to 50 percent;  в) provision till 2015 of accessibility for perception by persons with hearing and visual impairments of information, contained in official web-sites of state bodies, - must be guaranteed by 100 percent in each such web-site;  г) full satisfaction beginning since 2013 of the disabled people’s needs in technical and other means of rehabilitation;  II. **In Ukraine there functions NATIONAL STANDARD OF UKRAINE «Buildings and edifications». ORDINANCE/REGULATION ON ACCOMODATION OF BUILDINGS AND EDIFICATIONS OF PUBLIC USAGE BY ELEMENTS OF ACCESSIBILITY FOR PEOPLE WITH VISUAL AND HEARING IMPAIRMENTS DSTU-N B.2.2.**  **III. Rules of Subway Usage.**  **IV. Article 70 of Ukrainian Law «On Higher Education» anticipates strict correspondence of buildings, edifications and premises of higher educational establishments to «demands for accessibility stipulated in state construction norms and standards. If corresponding objects are impossible to be fully accommodated to needs of persons with particular educational needs, one must administer their reasonable accommodation in view of universal design.»** |
| **14** | The existence of time bound action plans to make public and private facilities and services accessible for persons with disabilities, | In Ukraine there acts target program **«National Plan on realization of Convention on rights of the disabled people for the period till 2020». Thus in accordance with this program, approved on August 1, 2012 by the Ordinance of the Cabinet of Ministers No.706, barrier-free access to objects of public and civic usage, improvements in wellbeing, transport infrastructure, road service, transport, information and communication, and also in view of individual possibilities, abilities and interests of the disabled persons the access to education, employment, culture, tourism, physical culture and sport must be guaranteed, namely on must:**  а) accommodate objects of public and civic usage, wellbeing improvement, transport infrastructure, road service considering the needs of the disabled till 2015 – up to 15 percent, till 2018 – up to 35, till 2020 – up to 50 percent;  б) provide access for perception by the persons with hearing impairment of products of TV and radio organizations till 2015 – up to 15 percent, till 2018 – up to 35, till 2020 – up to 50 percent;  в) provide till 2015 the access for perception by persons with visual and hearing impairments of any information, which is contained in official web-sites of state bodies, - by 100 percent for each such web-site;  г) satisfy in full capacity, beginning since 2013, the need of the disabled people in technical and other means and facilities of rehabilitation;  **In the Plan of Actions on realization of National Strategy in the sphere of human rights for the period till 2020 there the following measures been anticipated:**   * Provision of investigations/checking of places of preliminary imprisonment, limitation and bereaving of liberty in view of their compliance with state construction norms particularly in view of their accessibility for mostly immobile/sedentary groups, including people with visual, hearing and muscular-skeletal apparatus disability (DBN В.2.2-17:2006, DSTU-N B V.2.2-31:2011 and DSTU B ISO 21542:2013) (ІІ quarter of 2016); * Provision of qualitative and accessible advocacy assistance by advocates and effective system of free advocacy assistance (2016-20); * Provision in accordance with European Standards of the access to justice by children, people with disability, incapable majors/adults and people with limited abilities (2016-20) * Administration of measures for provision of access to premises in courts for people with disabilities (2016-20); * Development and submission for consideration by the Cabinet of Ministry of Ukraine of the Draft Law On introduction of changes in the article 9 of the Ukraine’s Law “On Court Fees ” about provision of possibility for supplying assets, received from court fees payments, for accommodations of conditions of access to courts by people with visual, hearing and muscular-skeletal apparatus disabilities and by other low mobile groups of population (IV quarter of 2016); * Development and submission for consideration by the Cabinet of Ministers of Ukraine of the Draft Law On changes in Ukrainian Laws “On television and radio broadcasting ”, “On public television and radio broadcasting in Ukraine ” and “On National Council of Ukraine on television and radio broadcasting” with approval of volume of daylong television speech broadcast to be accessible for people with hearing impairments, and obligation to consider during contests among TV and radio organizations for gaining broadcasting license their intentions to use subtitling and sign language interpreting of TV products (І quarter of 2016); * Development and submission for consideration by the Cabinet of Ministries of Ukraine of the Draft Law On changes to the Ukraine’s Law “On cinematography ” with approval of the necessity for introduction of subtitling or sign language interpreting of video- and cinema products in views of the needs of persons with hearing impairments (ІІ quarter 2016); * Development and submission for consideration by the Cabinet of Ministers of Ukraine of the Draft Law On changes in the Ukraine’s Law On advertising with approval of necessity to introduce subtitling and sign language interpreting of video advertisements both on television and in Internet in view of the needs of persons with hearing impairments (ІІ quarter 2016); * Development and submission for consideration by the Cabinet of Ministers of Ukraine of the Draft Order of the Cabinet of Ministers of Ukraine with approval of the Oder/Regulation for provision by TV and radio organizations of subtitling or sign language interpreting of TV products (ІІ quarter of 2016) * Development and submission for consideration by the Cabinet of Ministers of Ukraine of the Draft Normative-Legislative Act on the List of Sign Language Signs, recommended for obligatory study, and a list of qualified personnel and specialists of state power bodies, bodies of local government and providers of social services, who must know these approved SL signs (ІІІ quarter of 2016) * Development and approval of standards for delivering information in formats, accessible for the people with disability (interpreting into a sign language, subtitling, audio-comments, concise format of delivering information), to people with disability (with intellectual impairments, hearing and visual impairments) by means of mass media/information (2016); * Development of draft acts of changes to valid acts and regulations on publishing houses and any publishing mass media of state and communal forms of ownership in view of delivering information in accessible formats (2017); * Introduction of changes to the State Standard of Social Adaptation, approved by the Ordinance of the Ministry of Social Policy on May 18, 2015 No. 514 On Accessibility of People with Disability to Electronic Services and Services of Electronic Governing (2017) * Strengthening responsibility/accountability for refusals in reasonable accommodation of objects of physical environment to needs of people with disability by means of development and approval of corresponding normative-legislative acts (2016-18) |
| **15** | The existence of accessibility requirements for public procurement, | **State program «National Plan of actions» advances the following demands:**  а) accommodation of objects of public and civic usage, improvement of wellbeing, transport infrastructure, road service in view of disability needs till 2015 - till 15 percent, till 2018 року - till 35%, till 2020 – up to 50 percent;  б) provide access for perception by people with hearing impairment of products of TV and radio organizations till 2015 – up to 15 percent, till 2018 року – up to 35%, till 2020 року – up to 50 percent;  в) provide till 2015 accessibility for perception by persons with hearing and visual impairments of information, which is contained in official web-sites of state bodies – by 100 percent for each such web-site;  г) beginning since 2013 satisfy fully the needs of the disabled people in technical and other facilities of rehabilitation;  **Also the Plan of Actions on improvement of access to information by persons with hearing impairment by means of subtitling and sign language interpreting, approved by the Cabinet of Ministers of Ukraine on 25.02.2008, advances approved demands for implementation of accessibility principle, including a demand to complete/supplement enterprises, institutions and organizations with sign language interpreters-fingerspellers and publishers of subtitles, introduction into the working staff of the National TV Company and other state TV and radio organizations of workplaces for interpreters-fingerspellers and publishers of subtitles. Technical demands for subtitling of television and cinema products are regulated by the Order and Conditions of subtitling or sign language interpreting for TV and radio organizations in official messages, cinema, video-films, TV broadcasts and programmes.** |
| **16** | The existence of any enforcement mechanism of accessibility standards, | **In accordance with the article 14 of the Law the person, who thinks that against her/him discrimination occurred, has the right to apply with the complaint to a court, any state body of power, bodies of local government and their officials, High Commissary of the Parliament/Verkhovna Rada on human rights in order, stipulated by the Law. In accordance with the Article 15 this person has the right for reimbursement of moral and material damages, and according to the Article 16 persons, guilty in discrimination, bear civic, administrative and criminal responsibility. Also the State Target Program «National Plan of Actions on Realization of UN Convention till 2020» anticipates measures on prevention of discrimination based on disability features, including enforcement of penalties/responsibility for this kind of discrimination.** |
| **17** | The provision of training on accessibility issues for State officials and other actors. | **Seminars and trainings, and also conferences and discussions of accessibility issues are held by the National Assembly of the Disabled, Ministry of Infrastructure and the Cabinet of Ministers of Ukraine, National Council on television and radio broadcasting.**  **Also in the Plan of actions on realization of the National Strategy in Human Rights Sphere for the period till 2020 the following measures have been anticipated/envisioned:**   * **Provision of the system of training for workers of civil protection system, and also institutes/establishments of penitentiary system, health care, education and social defense, in which people with disability are confined/reside, including people with visual, hearing and muscular-skeletal apparatus impairments, with mental retardation, psychological problems/maladies, and other immobile groups of population, upon approved educational programs for such categories of people in view of cases of emergencies or their threats (ІІ quarter 2016);** * **Development and introduction of trainings for judges in issues of racism and discrimination, especially with the aim of preventing discrimination** |
|  | **SERVICES FOR THE DISABLED** | |
| **18** | 4. Please provide information on the **legislative and policy framework in place in your country concerning support services for persons with disabilities**, including:  The diversity and coverage of services available (e.g., services for supported decision-making, communication, mobility, personal support, housing and living arrangements, access to general services such as education, employment, justice and health; and other community services), | **In Ukraine there functions the Law «On social services». In accordance with the part III of this Law by Order of the Ministry of Social Policy of Ukraine of September 3, 2012 No.537 a special list of social services was approved, which deal with people, who reside in difficult living conditions and cannot solely overcome them. To the assortment of these services one ought to include: a service of abilitation (provision with technical means of rehabilitation, representation of interests, consultations), service of social integration and reintegration (help in receiving freebee advocacy assistance/support, promotions in receiving a living apartment, help in filing in documents, services of translations and so on), a service of socio-psychological rehabilitation (rendering a bed-place with communal-household services; provision with tools, clothes, shoes, nourishment, creation of conditions for gaining education by children in view of their interests and possibilities; help in analysis of one’s living situation), rendering asylum, social accompaniment/patronage while employment and at a workplace, intermediary in regulating conflicts, social prophylaxis (organization of education and professional education) and so on.** |
| **19** | The availability of certified sign language interpreters, | **Study of sign language interpreters in Ukraine is done in the premises of Educational-Renovative Centre of the UkrSD in accordance with the license of the Ministry of Education and Science of Ukraine. Upon graduation of study the students receive a certificate of state form about assigning them a qualification on speciality «a sign language interpreter».**  **Ukrainian Society of the Deaf introduced the system of qualification attestation for sign language interpreters, which is administered by a Standing Central Testing Committee.**  **Also Ukrainian Society of the Deaf introduced the system of certification of sign language interpreters. Information about sign language interpreters, certified by Ukrainian Society of the Deaf, could be found in «Single Register of Sign Language Interpreters, attested by Ukrainian Society of the Deaf» on the official web-site of the UkrSD. For the time being the Register counts for about 200 certified interpreters.** |
| **20** | The types of service delivery arrangements (e.g. direct provision, public-private partnerships, partnerships with community-based or non-government organizations, contracting out, privatization), | **Reabilitation services are subdivided into services of medical, laboring, professional, psycho-pedagogical, physical, physical-sporting, socio-household rehabilitation and also services in rational employment and educational sevices.**  **Some of them are rendered by private and public partners, and some of them are rendered only by non-governmental or public organizations, or by specialists, who work upon the contract or by private entrepreneurs. In particular medical services are rendered by the state establishment «Institute of otolaryngology named after professor Kolomyichenko of the National Academy of Medical Sciences of Ukraine» and private firms such as «VABOS», «SUVAG», «AURORA», «SIMENS» and others.**  **Ukrainian Society of the Deaf offers services of sign language translation by/through own sign language interpreters, who work within the system of Ukrainian Society of the Deaf, for persons, who need these services in different**  **spheres of livelihood.** |
| **21** | The financial mechanisms to ensure affordability of support services for all, persons with disabilities, | **Ukrainian Society of the Deaf provides services to members of UkrSD free of charge. With the aim of fulfilling state programs of providing services to the persons with disability there certain assignments/finances are planned from the State Budget of Ukraine.** Approximate volume of financing of the State program «National Plan of Actions On Realization of UN Convention on Rights of Persons with Disability till 2020» constitutes over 14 billion UAH/Hryvnas.  Also in Ukraine there functions a budget program «Financial Aid to Non-Governmental Organizations of the Disabled and Veterans», including costs in support of enterprises and organizations of non-productive sphere of Ukrainian Societies of the Deaf and of the Blind».  Apart from that, in some regions and districts of Ukraine there some financial assistance was provided to non-governmental organizations of people with disabilities for administering their statute activity at costs of local budgets. |
| **22** | How services enable direct choice and control of users with disabilities? | **Ukrainian Society of the Deaf administers control over delivering services of sign language translation and over quality of rendering these services. In case of revealing displeasure with the quality of given services the UkrSD takes all necessary measures and eliminates the causes of shoddy servicing.**  **In connection with insufficient quantity of sign language interpreters in Ukraine, not always the users of the services have a possibility to choose an interpreter by their own choice.** |
| **23** | 5. Please provide any **other relevant information** (including information from surveys, censuses, and administrative data – statistics, reports, and studies), in relation to the **implementation of existing disability-inclusive policies and action plans in your country**.  *[WFD extra comment: please provide any information in Question 5 about whether your country gives legal or policy recognition to sign language – what this is, e.g. the name of the relevant law or policy, and how effective it is]*. | **By means of amendments of 22.12.2011 to the Law of Ukraine «On issues of social defense of the disabled in Ukraine», sign language is considered to be a state language of the people with hearing impairments and also a mean of communication and education and is defended/safeguarded by the state.**  **In accordance with the Law, bodies of state power and bodies of local government have to:**   * **Promote spreading/proliferation of the sign language and encourage lingual self-determination of the deaf;** * **Guarantee the preservation of, study and all-round development of a sign language, its usage as a mean of upbringing, education, teaching, communication and creativity;** * **Provide the possibility of communication of people with hearing impairments in bodies of power, institutions and establishments of social defense of population, bodies of legislative power, bodies of fire safety, accidents-rescue services, institutions of health care, educational establishments and so on;** * **Promote rendering services of sign language interpreters to citizens of Ukraine with hearing impairments, who use a sign language;** * **Create conditions for scientific study of sign language;** * **Promote the usage of sign language in official relations.**   **Ukrainian Society of the Deaf consists of 25 regional/oblast organizations, each of which is annually obliged to develop and fulfil its program on solving problems of rehabilitation of people with hearing disabilities in cooperation with local bodies of power and at the end of the year to report on fulfilled obligations. Thus each organization plans quarterly indicators on organizational, rehabilitation and mass-cultural work and quarterly reports about their performance. (Among such indicators – the quantity of informational-consultative events, given services of sign language translation in courts, in state establishments and medical institutions, the expenses on health care of UkrSD members, visits to house premises, upbringing of youth and provision of members of the UkrSD with technical means of rehabilitation free of charge, events/activities on organization of their leisure, mass events of state and folk holidays).**  **For the Deaf of Ukraine there functions a program of free city transport, function discounts for purchasing railway and autobus tickets. Ministry of Education annually creates quotas for study in groups of the deaf in higher educational establishments with participation of sign language interpreters.**  **Ministry of Social Policy bought in 2014 mobile telephones for the deaf for their written communication, providing their needs in volume of 83%.**  **Also in premises of Educational-Renovative Centre of the UkrSD and in Cultural Centre of UkrSD there are courses of study organized for persons, who want to know/study a sign language. TV programs are accompanied with subtitles and sign language interpreting.**  **Company «Astelit» provided the members of the UkrSD with beneficial/advantageous tariffs packages for written communication in between themselves and with hearing people, on what an agreement with the UkrSD was signed.**  **In the trade network of supermarkets «ASHAN» there the deaf cashiers work.** |