<https://hansard.parliament.uk/Commons/2018-06-13/debates/EB679E1A-B111-445B-BFD3-70A306BA4479/OralAnswersToQuestions>

[Julie Cooper (Burnley) (Lab)](https://hansard.parliament.uk/search/MemberContributions?house=Commons&memberId=4405)

Q4. My constituent Ian has lifelong profound learning and physical disabilities: he is doubly incontinent, cannot wash, dress or cook for himself, has no notion of personal safety and if left unsupervised is at risk. He is able to live independently thanks to the support of his elderly mother who is herself unwell, and by virtue of a local authority social care package. Now Ian’s personal independence payment application, which he needs to fund this care, has been refused on the grounds that he can cope unaided. Does the Prime Minister agree that there is something very wrong with a system that punishes citizens whose only crime is to be born disabled? Will she agree to investigate on behalf of the thousands of vulnerable people who are being made to suffer? [905815]

* [The Prime Minister](https://hansard.parliament.uk/search/MemberContributions?house=Commons&memberId=8)

The hon. Lady has raised a specific case and I am sure that she will understand that I do not have the details to address it, and it would not be right to do so here in this Chamber. What I can assure her and other Members is that individual cases that are raised with me in Prime Minister’s questions are taken extremely seriously and this one will be no exception. So I will ensure that the case is looked at ​urgently by the relevant Minister; obviously cases are complex and multifaceted, but this case will be looked at urgently.

* [Dr David Drew (Stroud) (Lab/Co-op)](https://hansard.parliament.uk/search/MemberContributions?house=Commons&memberId=252)

Q6. The average length of time that a Stroud constituent has to wait to go to the Gloucester and Cheltenham centre for a PIP appeal is now 41 weeks, and the wait for an employment and support allowance appeal is 31 weeks. During that period of time constituents are now losing Motability cars and suffering enormous hardship. Will the Prime Minister promise to get a grip on this and make sure this hardship is not endured any longer? [905817]

* [The Prime Minister](https://hansard.parliament.uk/search/MemberContributions?house=Commons&memberId=8)

Of course it is important that people are able to have their appeals heard in a timely fashion. My right hon. Friend the Work and Pensions Secretary is looking at exactly this issue to see what can be done in the tribunal system to ensure that people get a more timely result.