

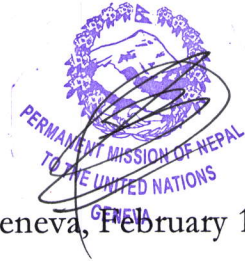


संयुक्त राष्ट्र संघका लागि नेपालको स्थायी नियोग  
PERMANENT MISSION OF NEPAL  
TO THE UNITED NATIONS  
GENEVA

No. OHCHR/IEEP/317

The Permanent Mission of the Federal Democratic Republic of Nepal to the United Nations and other International Organizations in Geneva presents its compliments to the UN Independent Expert on the Question of Human Rights and Extreme Poverty and with reference to the latter's note of 20 November 2009 regarding the questionnaire on the issue of social protection of older persons has the honor to transmit as attached herewith the reply received from the concerned authorities of the Government of Nepal.

The Permanent Mission of the Federal Democratic Republic of Nepal avails itself of this opportunity to renew to the UN Independent Expert on the Question of Human Rights and Extreme Poverty the assurances of its highest consideration.



Geneva, February 10, 2010

UN Independent Expert on the  
Question of Human Rights and Extreme Poverty  
Office of the United Nations High Commissioner for Human Rights  
Palais des Nations  
CH 1211 Geneva 10

Fax : 022 917 9006

**OHCHR REGISTRY**

**10 FEB 2010**

Recipients : **SPD**.....

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**15. Are there any complaints mechanisms or procedures attached to the programme, which are available to beneficiaries ? If yes, please describe them.**

- The committee in the district level ( As per the provision of manual ) Chief District Officer deals with the grievance handling and correction measures for the malpractices.

**16. Have there been instances when any legal action was taken against the programme or those responsible for its implementation? If yes, what were the circumstances of the legal action and the basis for the complaint (s) ?**

-As being a social welfare scheme; the administrative sanction is not used to, but, if the malpractices happen the disposition of ID; return of funds etc can be undertaken as the action.

**17. Please provide any studies, in particular needs assessments, utilized in order to develop the programme (s)**

- GON intends to develop a national strategy framework for social protection. The work is in progress to establish the linkages between vital registration and National ID with the social security allowances.