No. OHCHR/IEEP/317

The Permanent Mission of the Federal Democratic Republic of Nepal to the United Nations and other International Organizations in Geneva presents its compliments to the UN Independent Expert on the Question of Human Rights and Extreme Poverty and with reference to the latter's note of 20 November 2009 regarding the questionnaire on the issue of social protection of older persons has the honor to transmit as attached herewith the reply received from the concerned authorities of the Government of Nepal.

The Permanent Mission of the Federal Democratic Republic of Nepal avails itself of this opportunity to renew to the UN Independent Expert on the Question of Human Rights and Extreme Poverty the assurances of its highest consideration.

Geneva, February 10, 2010

UN Independent Expert on the
Question of Human Rights and Extreme Poverty
Office of the United Nations High Commissioner for Human Rights
Palais des Nations
CH 1211 Geneva 10

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15. Are there any complaints mechanisms or procedures attached to the programme, which are available to beneficiaries? If yes, please describe them.

- The committee in the district level (As per the provision of manual) Chief District Officer deals with the grievance handling and correction measures for the malpractices.

16. Have there been instances when any legal action was taken against the programme or those responsible for its implementation? If yes, what were the circumstances of the legal action and the basis for the complaint(s)?

- As being a sacral welfare scheme; the administrative sanction is not used to, but, if the malpractices happen the disposition of ID; return of funds etc can be undertaken as the action.

17. Please provide any studies, in particular needs assessments, utilized in order to develop the programme(s)

- GON intends to develop a national strategy framework for social protection. The work is in progress to establish the linkages between vital registration and National ID with the social security allowances.
1. Provide detail of the legal framework by which the programme (a) is established:
- Introduced by the Budget speech 1995, Guided by the Directives principle of the then constitution, commented as a proclamation and widely accepted by the Government, Local Bodies, civil society and the beneficiaries.

2. In the event that the programme is not established by law, please provide details of the administrative regulations or other relevant programmatic document available that are at the origin of its implementation.
- Social Security Allowance operation manual 065 is under implementations. The whole scheme, now been conducted by this manual.

3. Please describe the institutional framework used to implement the programmes
- Ministry of Finance and Ministry of Local Development, at the central level, responsible for funds allocation and policy matters and local bodies (DDC, VDC, municipalities) at the local level, for service deliver and working in a system.

4. Please indicate the number of beneficiaries of the programme (annually) please provide details on their profile (eg, sex, age, ethnicity, origin...)
- In Fiscal year, 2066/67 (2009/10AD) the beneficiaries approximately are senior citizens (70+) – 5,27561; senior citizen dalit (60+) 91940 single women (60+) 267413; indigenous (Endanger people) 15682, fully disabled -13089; partially disabled 6875.

5. Which geographical areas are covered by the programme in the country (national, regional, local)?
- The program covers all over Nepal- universal and unconditional

6. What is the annual budget of the programme (s)? What is the percentage of the GDP does this constitute?
- The program covers 3% of the total national budget of this fiscal year 2009/10 The total budget of this fiscal year is Nepalese Rs. 850 crore.

7. Please give details and indicate the sources of funding utilized for the programme (s) and the main costs involved at the various stages of implementation. In particular, is the programme operated with national, regional, local public resources? Are external resources used for this programme?
- It is government support programme entirely based on Government revenue; no support from the donor partners.

8. Please indicate approximately how many potential beneficiaries were not reached by the programme. Have studies been undertaking to assess the
reasons for coverage gaps? Please provide details of their profile (e.g., sex, age, ethnicity, origin...)  
- The study has not been done yet. But some sample surely reveals that 83% of the Beneficiaries have been covered and have the exclusion error is negligible

9. What is the average amount of the pensions in relation with the national average income of minimum salary? How is the pension calculated?  
- The gap is wide. Benefit level is Rs.500 per month except for the Rauta and fully disabled persons who get Rs.1000 per month. The Ministry of Finance, in the capacity of the government official, determines the benefit level.

10. What procedures are utilized in order to pay the beneficiaries?  
- The beneficiaries should have the ID card to get social security allowances. They should renew the card every year and the forthcoming beneficiaries give application in VDC/municipality for the ID card.

11. What procedures are utilized in order to inform beneficiaries about the programme? Is information made available in more than one language?  
- VDC/municipalities work in the principle of subsidiarity hence the scheme is conducting for a long time. People are aware of this program. For the information, Nepalese language is used, often, the local mother language is also in practice for the information.

12. Were other services (such as social work, subsidized services) provided to the beneficiaries in connection to the pension? If yes, please describe them.  
- There is not tangible relationship. Social protection schemes are scattered. The beneficiaries can be advantage from more than one sources.

13. Do beneficiaries of the programme access other public services at special conditions, in particular for health services?  
- They may have little compensation especially senior citizens may get Rs. 2000/ per year for their treatment from the Ministry of Women, Child and Social Welfare.

14. Please describe the monitoring procedures utilized in order to oversee the implementation of the programme(s) and the entities responsible for monitoring.  
- I.S.G.R governs overall activities. DDC/VDC Municipalities have their own monitoring mechanism. Besides, the manual has provision to be a committee for monitoring and grievance handling.