

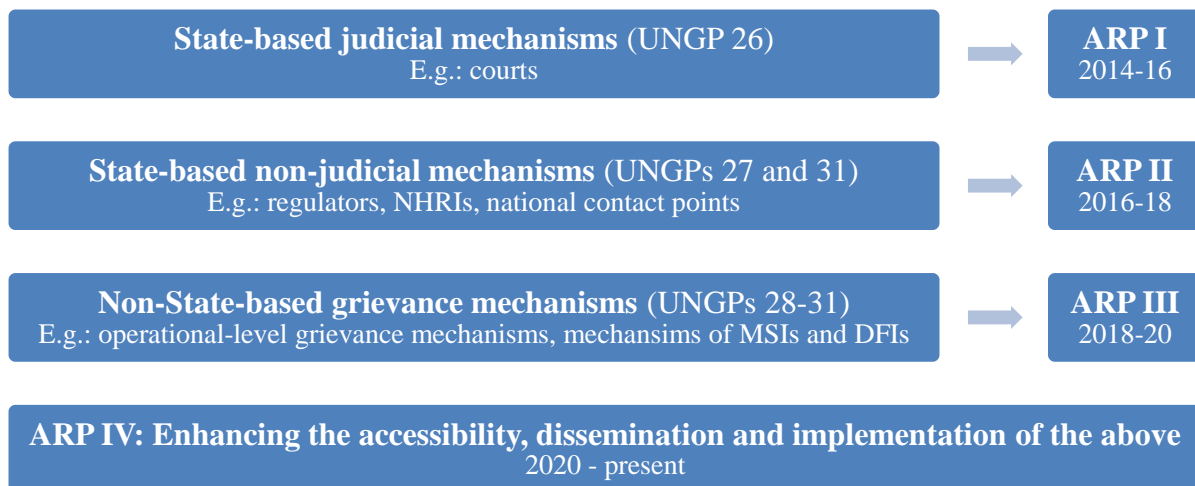
OHCHR Accountability and Remedy Project Information Note

What is the OHCHR Accountability and Remedy Project?

The [Accountability and Remedy Project \(ARP\)](#) was launched by the Office of the UN High Commissioner for Human Rights (OHCHR) in 2014 to support more effective implementation of the third pillar of the [UN Guiding Principles on Business and Human Rights \(UNGPs\)](#) on access to remedy. It has been developed to help States, business, and other stakeholders find ways to strengthen accountability and remedy in the area of business and human rights. Since 2014, the UN Human Rights Council has passed resolutions every two years requesting that OHCHR engage in this work.

What does the Accountability and Remedy Project cover?

The UNGPs reference three categories of mechanisms to resolve grievances arising from business-related human rights harms, and the first three phases of ARP focused on how to enhance the effectiveness of these mechanisms:



What guidance has been produced through the project?

A key aim of the first three phases (ARP I-III) was to **enhance the effectiveness of the respective mechanisms** through the development of **guidance** for relevant actors (both State and non-State) to improve their implementation of the UNGPs. This guidance was developed through two years of in-depth research, surveys, interviews, and multi-stakeholder consultations, [among other activities](#). There was extensive engagement with practitioners and key stakeholders in a range of jurisdictions to ensure that the recommendations were credible, workable and practical.

What resources have been produced through the project?

Throughout the Accountability and Remedy Project, [major reports](#) have been presented to the UN Human Rights Council providing:

- **General observations** on how the mechanisms referred to in the UNGPs have been functioning in business and human rights cases
- **Technical guidance** for how to improve the effectiveness of these mechanisms based on the good practices OHCHR identified
- **Model terms of reference** containing questions for States to use when reviewing the effectiveness of their remedial systems.

[Many other resources have been developed](#) to help support the implementation of the third pillar of the UNGPs in different contexts and sectors. For instance, multiple papers have been published on:

- Remedy in **the technology sector**
- Remedy in **development finance**
- Designing **mandatory human rights due diligence** regimes
- The **connections between ARP and the treaty process**.

What activities are planned for the Accountability and Remedy Project?

Since 2020, OHCHR has begun work on a [fourth phase of the project \(ARP IV\)](#) devoted to enhancing the understanding and uptake of everything produced through the project. Activities that are planned and/or are under way include:

- Production of **simplified, plain language versions of ARP materials**
- Creation of **materials tailored to specific stakeholder groups, sectors and issues**
- **Capacity building** of States, business, rights-holders, multi-stakeholder initiatives and others
- **Incorporation of ARP guidance into relevant standard-setting processes**
- Increased **engagement with policymakers and government bodies** to aid in the development and implementation of **laws and strategic policies on business and human rights**
- **Promotion of ARP work** in events and other outreach activities
- Facilitation of **peer learning and sharing of good practices**.

How can I get involved?

You can keep abreast of developments and planned events via [OHCHR's dedicated ARP IV webpage](#).

The Accountability and Remedy Project is an inclusive, collaborative project, and the ARP team is constantly looking for new ideas and partnerships for better promoting and implementing ARP findings. Please contact ohchr-business-access2remedy@un.org if you would like to share any ideas or information, become involved in the ARP work, join the ARP mailing list, or ask any question.